

Company Name:		Are you a TIA QuEST Forum Member: 🗌 Yes 🗌 No		
In which Region(s) will your organization provide training:				
☐ Africa ☐ Asia List countries:	Europe List countries:	<ul> <li>North America</li> <li>South America</li> <li>List countries:</li> </ul>		
☐ Global				
Please indicate the TL 9000 Sanctioned Courses your organization is interested in providing:				
<ul> <li>TL 9000 Quality Management System Auditing</li> <li>TL 9000 Quality Management System Implementation</li> <li>TL 9000 Quality Management System Overview</li> <li>TL 9000 Requirements</li> <li>TL 9000 Measurements</li> </ul>				
Describe your company's involvement or planned involvement in TIA QuEST Forum work groups, sub-teams, conferences, and activities:				
Attach additional information as necessary.				

## Please provide the potential TL 9000 Instructional Staff information in the table below. Indicate at least one instructor who will complete the TIA QuEST Forum Master Trainer process.

Instructor Name	Years of Instruction Experience	Technical Background (include language skills)	Education (Sanctioned TL 9000 courses)	Industry Experience in Telecom & Quality Standards
	•			Attach instructor resume

## TIA QuEST Forum Authorized Training Provider Application



Please provide the following administrative information in the table below:

Number of Employees	
Number of Support Staff (Sales & Marketing) directly related to training	
Number of Offices in Region	
List Office Addresses	
List any Management System Standard Registrations (ISO 9001, TL 9000, ISO 14001, …)	
List any Training Provider Certification Requirements	
List any Partnerships or Joint Ventures, if applicable	
List of Countries Supported with Training Services	
List Public Course Venues/Locations, what language was course presented?	
Number of Public Courses and their locations Conducted in the Last Year	

Please provide the following Financial/Business Information in the table below:

	Previous Year -1	Previous Year	Current Year
Total Annual Company Revenues (all offices) for the past 3 years			
Provide your Standard & Poor's Rating (if applicable) for the past 3 years			
Provide your Dunn & Bradstreet Rating (if applicable) for the past 3 years			
Other Financial Ratings (if applicable) for the past 3 years			



Please list the courses you currently conduct that are Telecom or Quality standards related, and any corresponding Accreditation in the table below:

Course Name	Accreditation

Please provide hard copy or electronic versions of the items below along with this completed form. Failure to provide all of the following in addition to complete responses to the above sections may delay processing time.

- 1. Your organization's process/procedure for internal Train the Trainer.
- 2. An example of training course materials, ISO 9000, or TL 9000 related.
- 3. Training customer satisfaction data or statistics on each instructor taken from the last five (5) QMS courses instructed. Please provide a copy of any related procedures associated with the collection of data and the use of data for instructor improvement, as well as your procedures for trainer re-evaluation/re-assessment.
- 4. Please provide your process for delivering web-based training.

Submit Application to:

Email: contact@questdev.utdallas.edu

TIA QuEST Forum Use Only

**TIA QuEST Forum received:** 

Forwarded to OSWG:

OSWG reviewed:

TIA QuEST Forum notified applicant: